

Non - Cash Adjustment Program



What is Non Cash Adjustment?

- 1. The **Non Cash Adjustment** is a way for you as a merchant to offset some or all of your current merchant service fees without increasing your overall prices.
- 2. It is a method of implementing a service charge to all customers, while giving a discount to those who pay with cash.
- 3. Your posted prices now become the price for those who pay with cash. No need to re-price all your inventory!
- 4. Those customers who pay with cash avoid the service charge and all others will see a line item added to their receipt.
- 5. Our technology allows this to happen and keeps you within the guidelines of Visa, Mastercard, and processor regulations.

Sample Savings on a small business:

Existing Processing Account

\$30,000 per month in credit card sales x 3.50% = \$1050.00 monthly fees \$1050.00 per month x 12 months = \$12,600.00 yearly credit card fees

The Non Cash Adjustment Program

\$64.95 per month x 12 months = \$779.40 yearly credit card fees

Total Yearly Savings \$12,600.00 - \$779.40 = \$11,820.60 Yearly Savings



CAN YOUR BUSINESS OFFER THE Non-Cash Adjustment Program?

The short answer is yes! All 50 states allow for cash discounting. For further

reference, below is some language taken directly from the Durbin Amendment,

passed as part of the <u>Dodd-Frank</u> financial reform legislation in 2010, and well as the position of the Card Associations:

"(2)(A) IN GENERAL.—A payment card network shall not, directly or through any agent, processor, or licensed member of the network, by contract, requirement, condition, penalty, or otherwise, inhibit the ability of any person to provide a discount or in- kind incentive for payment by the use of cash, checks, debit cards, or credit cards to the extent that—"...

'(iii) to the extent required by Federal law and applicable State law, such discount or in- kind incentive is offered to all prospective buyers and disclosed clearly and conspicuously.

"(B) LAWFUL DISCOUNTS.—For purposes of this paragraph, the network may not penalize any person for the providing of a discount that is in compliance with Federal law and applicable State law.

New York 2nd Circuit Court of Appeals Definition of Sec. 518 (Sept. 29, 2015) "In practice...lets stores offer "discounts" to cash customers"



QUESTIONS

Won't my customers be upset by this fee and want to go elsewhere?

While nobody wants to pay additional fees, more and more consumers are starting to realize just how expensive it's been for merchants to accept credit cards.

Additionally, we've all become accustomed to paying \$2-\$4 when we use an ATM not at your own bank and this cash discount fee is actually cheaper than the ATM fee for most transactions!

A 3.99% fee has a small impact to the consumer, but for you, the merchant, **the savings are significant!**

What have we learned?

After doing research, we have found two conclusive reports which we believe to be objective and statistically accurate. The two reports monitored a large group of merchants who did cash discounting. A comparison of volume in a normal processing month, and then volume for the first month they did cash discounting was conducted, and found that there was no measurable difference! The conclusions of this are significant:

#1 Non-Cash Adjustment does not seem to affect consumer behavior. You may think the credit card processing volume would go down while cash revenue would go up. But that wasn't the case at all. So, consumers were not bothered by Non-Cash Adjustment, or were not bothered enough to change their behavior.

#2 In the study, 99.2% of the time non-cash adjustment was not an issue at the point of sale. This was concluded after asking business owners and employees taking payments, "How often do customers complain?" This was after the very first month of Non-Cash Adjustment when more reaction would be expected.

What if I don't like the Non-Cash Adjustment Program after a few days or months?

A. If for any reason you wish to discontinue the Non-Cash Adjustment Program, we will immediately change you back to traditional interchange pricing



I thought I could just raise my prices because of my rising credit card costs, but I was wrong.

Non Cash Adjustment was a much better option so I stayed priced competitively!

Mike Gleason, Owner Sparkle Cleaners

Topeka, KS



I have actually been able to increase my revenue now that I don't have to pay those credit card fees. I can put this money into GROWING my business!

> Scott Diem, Owner Bay Goodman Pizza

> > Fairport, NY



I can't believe we waited so long to get started. It hasn't affected our business at all and I wasted about \$24,000 waiting to start the program for a year!"

> Angelo Loconsole, Owner Mr. Dino's Pizzeria & Restaurant

> > Montclair, NJ

PCBancard

The only surprise I really had is that none of my customers choose to use cash. The small service fee doesn't make any difference to them.

> James Zellers, Owner Average Joes Bar & Grill

> > Indianapolis, IN

PCBancard

PCBancard made it really easy for me to try the program with NO RISK! I am so happy they did. I am saving over \$3,000 per month between my locations!

> Nidal Haddad, Owner Little Nicky's Big City Pizza

> > Knoxville, TN

PCBancard

I was so sick of my credit card fees going up, I had to find a way to offset these costs. Non Cash Adjustment did this for me. I love the program and the customers don't care."

> Pamela Asher, Owner Jeffrey's Signature Sandwiches

> > Knoxville, TN

Retail	Restaurant	Retail	Restaurant
Sample Receipt PCB Sample NCA "DCD%" @ 3.99%	Sample Receipt PCB Sample NCA "DCD%" @ 3.99% w/TIP	Sample Receipt PCB Sample NCA "CCD%"@\$0.59 / Debit Card	Sample Receipt PCB Sample NCA "CCD%" @ \$0.59 / Credit Card
MERCHANT RETAIL 700 RETAIL LANE DENVER, CU \$84401 303-273-9000DCD 3.99% Program04/17/201710:00 Sale04/17/201710:00 SaleTrans #: 1Batch #: 1 MASTERCARD ************************************	MERCHANT WITH TIP REST TIP LANE DENVER, CU 80401 303-273-9000 DCD 3.99% w/Tip Program 04/17/2017 10:00 Sale Trans #: 1 Batch #: 1 VISA Swipe **********2349 **/** BASE AMT: \$30.00 TIP AMT: \$6.00 SVC: \$1.13 DISC: \$0.00 SVC: \$1.13 DISC: \$0.00 SUB TOTAL: \$37.13 TOTAL AMT: \$37.13 Resp: Approved Code: 1234567890 Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. X	MERCHANT RETAIL 700 RETAIL LANE DENVER, CO 80401 303-273-9000 DCD FLAT \$0.59 Program 04/17/2017 10:00 Sale Trans #: 3 Batch #: 1 VISA Swipe ***********2349 **/** BASE AMT: \$15.00 SVC: \$0.59 DISC: \$0.00 TOTAL AMT: \$15.59 Resp: Approved Code: 1234567890 Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. XTECH/DEBIT MERCHANT COPY	MERCHANT WITH TIP REST TIP LANE DENVER, CU 80401 303-273-9000 DCD FLAT \$0.59 Program 04/17/2017 10:00 Sale Trans #: 1 Batch #: 1 MASTERCARD CHIP **********0814 **/** BASE AMT: \$15.00 TIP AMT: \$3.00 SVC: \$0.59 DISC: \$0.00 SUB TOTAL: \$18.59 TOTAL AMT: \$18.59 TOTAL AMT: \$18.59 Resp: Approved Code: 1234567890 App Name: MASTERCARD ALD: A000000041010 TVR: 0800088000 TSI: E800
			X_TEST_CARD7EMV_BIN=2

MERCHANT COPY

%	PCBancard
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Monthly Fee & Reimbursement Statement

Statement Period Merchant Number PCB Program

2018-11 3899000003810361 DCD%

PCBancard 973-324-2251

Representative

420 Boulevard Suite 206 Mountain Lakes, NJ 07046

MID

NILESH MODI NILESH MODI 209 NEW HIGHWAY 68 SWEETWATER, TN 37874

QUALITY LIQUOR STORE 209 NEW HWY 68 SWEETWATER, TN 37874

Statement Detail

Card	Description	Transactions	Sales	Reimbursement Fees	
		Per	Period Fixed and Miscellaneous Expenses		
		Monthly	Monthly Account Fee 10.00		
		Licensir	Licensing And Technology 49.0 IRS Government Compliance 5.9 Total Statement Amount 64.9		
		IRS Go			
		Total S			

EFFECTIVE JANUARY 2019 VISA WILL INCREASE ITS CREDIT DUES AND ASSESSMENT FEE FROM 0.13% TO 0.14%. THIS FEE WILL BE ASSESSED TO ALL SETTLED VISA CREDIT CARD SALES, MULTIPLIED BY YOUR GROSS SALES VOLUME. CONTINUING YOUR MERCHANT ACCOUNT WITH US OR USE OF YOUR MERCHANT ACCOUNT AFTER 30 DAYS WILL REPRESENT YOUR ACCEPTANCE TO THESE TERMS. IF YOU HAVE ANY QUESTIONS REGARDING THESE CHANGES, PLEASE CONTACT US AT THE CUSTOMER SERVICE NUMBER LISTED ON YOUR STATEMENT.

> THE TOTAL STATEMENT AMOUNT WILL BE DEBITED FROM THE AUTHORIZED BANK ACCOUNT ON FILE - WHEN APPLICABLE FOR INFORMATIONAL PURPOSES ONLY - ACCOUNT SALES



Sample Stickers

CUSTOMER PRICING NOTIFICATION

A 3.99% customer service charge is applied to all store sales.

Non-Cash Adjustment

As an incentive for customers we now provide a discount to pay with cash or in-store gift card by giving a 3.99% immediate discount on service charge.

PAY BY CASH AND SAVE!

Attention Loyal Customers:

Because of the continuous increasing cost of accepting credit card transactions and valuing our customers loyalty we will be starting the "<u>Non-Cash Adjustment</u>" on:

Date: _____

We do not want to increase our cost of goods or services to you as a customer or penalize anyone that is using cash.

CUSTOMER PRICING NOTIFICATION

A 3.99% customer service charge is applied to all store sales.

Non-Cash Adjustment

As an incentive for customers we now provide a discount to pay with cash or in-store gift card by giving a 3.99% immediate discount on service charge.

PAY BY CASH AND SAVE!

We Appreciate Your Business!



PCBancard Non-Cash Adjustment (DCD) and (DCD%)

Retail and Restaurant Pricing Requirements

FIXED FLAT RATE (DCD) AVERAGE TICKET MINIMUM RETAIL/RESTAURANT SERVICE CHARGE

\$.01 TO \$10.00
\$0.59
\$10.01 TO \$15.00
\$0.69
\$15.01 TO \$19.99
\$0.89
\$20.00 AND HIGHER
FLAT 3.99%

FOR ALL AVERAGE TICKETS ABOVE \$20.00, THE SERVICE CHARGE MUST BE SET AT 3.99%