



Products/ Services

Purchase Plan: \$1295.00 per POS	Number of Point of Sales:
License fee per POS \$49.00 per month	Number of PAX A35

* For all Purchases, each POS Bundle comes with one of each of the following:

15.6' Touch Screen Display, Thermal Receipt Printer, Cash Drawer

Additional Options	Purchase					
	Qty	Unit	Subtotal			
PAX A35 (includes Pinpad Networking Kit)		\$400				
Printer - (Impact Remote/Kitchen) Ethernet		\$375				
Printer (Impact Remote/Kitchen) Wifi		\$475				
Barcode Scanner Wireless		\$259				
Scale - POS Interface 30 lbs		\$400				
Wireless Access Points 1200 up to 3000 Sq Ft		\$150				
Label Printer		\$225				
Labels (1000 per roll)		\$12				
Menu Build:	-					
1-250 Items		\$150				
251 - 500 Items		\$395				
501 - 999 Items		\$495				
1000+ Items		\$795				
		Upfront Price: \$				



Shipping & Handling: \$100.00/ POS

I agree that I will be charged the amounts for the PCBancard services indicated in this section. I understand the first months' monthly license Fee plus shipping fees will be due at the execution of this Agreement and will be deducted from my bank account. I understand that each other monthly subscription fee will be due at the beginning of each service month during the Term and will be deducted from my bank account (All terms defined on the Terms of Service section).

Morchant:	Co-signor:	



Merchant Information			Contact					
Corporate Name("Merchant")	Activation Address		Contact Name					
D/B/A	City, State, Zip		Contact Email					
EIN	Phone Number		Mobile Number					
Co-signer								
Name	Address		Phone Number					
	l ————							
Electronic Funds Transfer								
Name of Bank		Bank Routing Number						
Name of Bank Account		Bank Account Number						
Please verify the information above and indicate if is accurate by signing here.								
Merchant:		Co-signer: _						

• No security deposit required for qualified Merchants. Program begins with the first day of receiving equipment plus shipping fees payment. A voided check must be provided with this signed Agreement for the program to begin

Monthly Licensing Agreement



Terms of Service

- 1. Introduction. These Terms of Service (these "Terms") are incorporated into the Monthly Licensing Agreement (this "Agreement") made by and between PCBancard LLC, a NJ LLC ("PCB") and the Merchant signing this Agreement ("Purchaser") effective as of the date of Purchaser's signature of this Agreement (the "Effective Date"). Purchaser and PCBancard are the "Parties" to this Agreement. This Agreement, including, without limitation, these Terms will be binding on Purchaser upon Purchaser's execution of this Agreement. Purchasers waives the application of Purchasers own terms of service and/or any other terms that conflict with this Agreement. In the event of any conflict between the terms on the face of this Agreement and these Terms, the terms on the face of this Agreement shall prevail.
- 2. Services. PCBancard shall provide Purchaser with the services set forth on the face of this Agreement (collectively, the "Services"), which may include, without limitation, the activation and provision of a high end, proprietary, Point-of-Sale (POS) system (the "OVVI System") to help automate and manage Purchaser's restaurant operations, Purchasers training and support, and maintenance and other related services.
- 3. Equipment/Workstation. PCBancard agrees to use commercially reasonable efforts to fully activate the OVVI System at the Purchasers location specified on the face of this Agreement within two (2) weeks. Purchaser acknowledges and agrees that PCBancard solely owns all right, title and interest in and to the OVVI System, and Purchaser has no right, title or interest in the OVVI System. Purchaser further acknowledges and agrees that during the Initial Term, Purchaser only owns the right and interest in and to the OVVI Workstation equipment/hardware (terminal, thermal printer, cash drawer) (collectively, the "Workstation") used by Purchaser once paid for in full. Purchaser shall not modify, reverse engineer, distribute, transfer, or allow access to by a third party, the OVVI System. Purchaser agrees to use the OVVI System only for business purposes at the Purchasers location specified on the face of this Agreement. No Refunds or Returns will be accepted unless the equipment is faulty due to no part of the Purchaser.

4. Exclusive Processing Requirement.

- (a) Approved Processing Services. Purchasers use of the Equipment requires exclusive use of the Processing Services provided by PCBancard (a "PCBancard Processing Partner"), at all times. For the term of this Agreement, Purchaser is obligated to use PCBancard for processing. Purchaser agrees not to use credit, debit, electronic payment, or gift card processing services from any provider except PCBancard. By entering into this Agreement, and as a condition precedent to PCBancard providing Equipment to Purchaser, Purchaser agrees to enter into a Merchant Processing Agreement with a PCBancard.
- (b) Failure to Process with PCBancard. If at any time after the Commencement Date Purchaser ceases to use a PCBancard Processing Services, in whole or in part, then Purchaser will incur a fee of \$75.00 per POS for each 30-day period that said Processing Services are not used ("Inactivity Fee"). The

Inactivity Fee is in addition to any other fees or charges incurred for the service, and shall be due by ACH withdrawal. Notwithstanding the foregoing, PCBancard reserves the right to terminate this Service Agreement or suspend Purchasers access to the Equipment and/or Software for Purchasers intentional non-use of approved Processing Services. PCBancard also specifically reserves the right to stop the Software from functioning and/or revoke the Software License in the event Purchaser is in breach of this section.

5. Term & Termination.

- (a) Term. This Agreement shall commence upon the date that PCBancard ships the equipment to Subscriber (the "Commencement Date"). This Agreement shall continue for a period of three (3) years from the Commencement Date (the "Initial Term"), and then shall automatically renew for an additional one.
- (1) year period on each anniversary of the Commencement Date (each an "Additional Term") until a Party provides the other Party with written notice of its desire to terminate this Agreement at least thirty (30) days prior to the end of such Additional Term, in which case this Agreement shall terminate at the end of such Additional Term. The Initial Term and all Additional Term(s) are, collectively, the "Term".
- (b) Termination Prior to Hardware Installation. Purchaser shall have the right to terminate this Agreement, for any reason, at any time prior to the hardware installation ("Pre-install Cancellation"). A Pre-install Cancellation will incur a Re-stocking Fee equal to \$150.00 per POS.
- (c) Out of Business Termination. Notwithstanding anything in this Agreement to the contrary, in the event that Subscriber goes out of business prior to the end of the Initial Term, Purchaser shall be released from making the remaining licensing payments owed for the remaining portion of the Initial Term provided that Purchaser is in full compliance with this agreement
- 6. Payment. The face of this Agreement shall constitute an invoice for payment for the Services. Purchaser shall pay PCBancard, with time being of the essence, all amounts due for the Services as set forth on the face of this Agreement, or as otherwise provided in an invoice. All payments made to PCBancard are fully earned and non-refundable. Unless expressly stated otherwise on the face of this Agreement, the fees for the Services are exclusive of all taxes, license fees, registration fees, and permit fees (collectively, "Taxes"). Purchaser shall be solely responsible for paying any applicable Taxes. Purchaser's failure to timely pay for any Services shall subject Purchaser to a late fee of 5% of each payment, minimum of \$35, for each occurrence in a calendar month Purchaser shall reimburse PCBancard for all expenses, including without limitation, all collection costs, courts costs, and reasonable attorney fees, incurred in collecting any payment due from Purchaser. The person signing this Agreement on behalf of Purchaser personally guarantees all payment and performance obligations of Purchaser under this Agreement, and if Purchaser defaults on any such obligations, such person shall be personally liable and responsible for the full satisfaction of such obligations. In accordance with PCBancard's current billing policy, which may change from time to time, Purchaser shall be charged for the equipment purchased in addition to any shipping and other upfront purchases on the Execution Date. The next billing cycle for the licensing fee will then start as of two (2) weeks after the Commencement Date or the installation date of the hardware, whichever comes first ("First Billing Date"). If the First Billing Date falls on a date other than the first of a given month, PCBancard, in its sole discretion, may choose to prorate Purchasers monthly payment accordingly ("Pro-rated Monthly Bill"). If the first bill is a Pro-rated Monthly Bill, the first monthly payment collected at the time of execution shall be applied to th





Terms of Service

- 7. No Warranty & Limitation of Liability & Indemnification. PCBancard makes no express or implied warranties as to any matter whatsoever, including, without limitation, the condition of the Services, their merchantability, their fitness for a particular purpose, and/or that the Services will be error- free. Subscriber accepts the Services "As Is." In no event shall PCBancard or any of its members, managers, shareholders, directors, officers, employees, contractors, agents, successors, or assigns (collectively, "PCBancard Affiliates"), be liable to Subscriber or any third party for any incidental, consequential, special, exemplary, or indirect damages, or lost business profits. Furthermore, PCBancard Affiliates' aggregate liability to Subscriber and/or any third party shall be limited to the amount of payment actually paid by Subscriber to PCBancard under this Agreement during the six (6) month period occurring immediately before the event giving rise to the liability. No suit or other action may be brought against any PCBancard Affiliate more than one (1) year after the occurrence of an event giving rise to such liability Subscriber agrees to indemnify, hold harmless and defend each PCBancard Affiliate from and against all claims of any nature whatsoever brought by any third party that is in any way related to the Services, this Agreement, and/or Subscriber's negligence.
- 8. Breach by Subscriber. In addition to the other remedies provided in this Agreement or otherwise available under applicable law, in the event that Subscriber is in breach of this Agreement, PCBancard may demand the return of the HotSauce System and require that Subscriber pay the remaining balance due during the Term
- 9. Support & Maintenance. Subscriber is entitled to any support & maintenance services included in the selected Subscription plan (refer to the Products/ Services section of this Agreement). Support & maintenance under this Agreement will be subject to the same terms & conditions as HotSauce's Software Support program and Hardware Support program. Subscriber shall be charged for any damage to the Software or Hardware caused by the negligence of Subscriber or Subscriber's employees, agents or invitees.
- 10. Miscellaneous. This Agreement shall be controlled, construed and enforced in accordance with the substantive laws of the State of New Jersey, without regard to any laws related to choice or conflicts of laws. Any claim, dispute, or legal proceeding arising out of or in any way related to this Agreement shall be brought in any state or federal court within the State of New Jersey. Subscriber may not assign or transfer this Agreement without PCBancard's prior written consent. This Agreement reflects the entire agreement between the Parties, and cannot be amended except through a signed writing by both Parties. Any delay or non-- enforcement of this Agreement does not constitute a waiver of this Agreement or of any of its provisions. This Agreement may be executed in one or more counterparts, each of which will be deemed to be an original copy of this Agreement and all of which, when taken together, will be deemed to constitute one and the same Agreement. This Agreement may be transmitted and/or signed by facsimile, scanning the signature into.PDF format and transmitting by email, digital signature, electronic signature, clicking a box, signing a portable computer or hand held device, or by any other commercial reasonable means of acknowledging acceptance of this Agreement, and the effectiveness of such signatures shall be the same as an original copy with manual signatures, and shall be binding on all parties to this Agreement. Notwithstanding the termination of this Agreement, Sections 1, 3, 5, 6, 7, 8, 9 and 10 of these Terms shall survive the termination of this Agreement and shall remain in full force and effect.

I have read, understand and agree to the terms and conditions of this Agreement. I hereby authorize PCBancard LLC to withdraw funds from the bank account provided in this Agreement to satisfy the payment obligations described in this Agreement, pursuant to the limitations provided in this Agreement.

Subscriber Signature:	Print Name:	SSN:	Date:	



New Account Worksheet

General Inf	ormation													
Partner Nai	me/Compa	ny/ISO/R	Referral Sales Person					Business Type (be specific)						
Account/ N	lerchant Na	ame							Busine	ess Phone				
Address					City				State		Zip			
Owner's Na	me								Cell ph	Cell phone				
Email														
License 8	k Support	Inform	ation											
Number of	Software	N	Nonthly Sup	port Fee	Charges:	(B)		Nur	nber of So	oftware	Montl	hly Support	t Fee	
Licenses Pu	ırchased fo	r						Lice	nses Purc	hased for	Charg	es: (D)		
Ovvi Syste	m: (A)							Tab	let: (C)					
Products 8	Services		Mont	thly Fees	Total					Details				
Total Supp	ort Monthl	y Fees	AxB	C x D	\$									
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Gift Card P				\$15 \$49	\$ \$		-		y Options	:				
Online Ord	omate Sale			549 \$40	\$		Amt for D		in Miles:					
Scan Data				\$ 40 \$20	\$				ers will co	ome in:				
Accounting		_		\$25	\$		e of Acco			Jille III.				
Payroll Inte		'**		\$25	\$									
Delivery A	_	ion -		•	•	Name of Payroll Software: Name of All Delivery Apps with User ID & Passwords:						••		
UberEATS,	-			\$69	\$	Manie of All Delivery Apps with oser ID & Passwords.								
Total Mon	thly Fees				\$									
	•													
					Нош	rs of On	eration							
									• 1					
	onday		esday		nesday		rsday		iday		ırday		nday	
Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	

ACH Information for Monthly Fees Name of Account: Bank Name: Bank Routing# Bank Acc#:

AUTHORIZATION & AGREEMENT FOR AUTOMATED CLEARING HOUSE (ACH) DEBITS: By my signature below, I hereby acknowledge that the information shown in this agreement is true and correct. I also hereby authorize OWI, LC to initiate debit entries from the checking account indicated above and the bank account and that I will not dispute the payment with my bank; so long as the transaction corresponds to the terms indicated in this form. Remittance of this form indicates an Authorization on the or of the Merchant to charge amounts authorized on orders placed with Owi, LLC. All other charges such as payment amount, frequency, bank account number change, will require a new ACH Debit Payment Authorization Form to be filled out and submitted by Merchant 15 days prior to any change being implemented. I understand that this payment plan may be cancelled by the Service Provider or Merchant due to NSF (Non-Sufficient Funds). I will be liable to pay an NSF Ee of \$50.00 (or the amount allowable by law), which may be automatically debited for each NSF. This authority is to remain in full force and effect until revoked in writing in such time and manner to allow Owi, LLC to act. I agree to the terms and conditions below.

Merchant/ Owner's Signature Date

OVVI POINT-OF-SALE ("POS") SYSTEM SERVICE AGREEMENT ("Agreement") - TERMS AND CONDITIONS

THIS AGREEMENT is entered into by and between OVVI ("OVVI"), whose principal place of business is 13003 SW Freeway, Ste 100, Stafford, TX 77477, and Merchant, whose principal place of business is indicated on New account worksheet. The Terms and Conditions are hereby incorporated herein and made part of this Agreement.

WHEREAS, OVVI has placed certain Equipment at the Merchant location for the exclusive use by Merchant;

WHEREAS, Merchant now desires to purchase services for such Equipment and OVVI agrees to supply such service to the Merchant on the terms and conditions set forth below: NOW, THEREFORE, in consideration of the foregoing recitals, upon which the parties agree, and of the parties' mutual promises and obligations set forth below, the parties agree as follows:

DEFINITIONS:

Merchant Agreement shall mean the separate agreement between OVVI and the Merchant, attached as Exhibit B herein, for the purpose of providing merchant processing services.

Merchant Authorized Representative shall mean the individual authorized to enter into agreements on behalf of the Merchant and who signs this Agreement on behalf of the Merchant. Merchant Location shall mean the address of the Merchant where the Equipment is physically located as listed in Exhibit A. Equipment shall mean any products listed in Invoice as a Basic Package or Add-Ons / Accessories.

Software shall mean any retail, restaurant or hospitality software provided by OVVI to Merchant, and any additional OVVI software developed, enhanced, or revised from time to time contained in the Equipment.

- 2. OVVI'S OBLIGATIONS
 2.1 POS Warranty and Service Agreement: So long as Merchant is not in default of this Agreement, OVVI shall, for the monthly service charges set forth in Exhibit A hereto, provide initial hardware warranty and service support to the Merchant Location as set forth in this Section. This service support described below is remote access based. It does not provide for on-site service support unless otherwise stated below. To offer the services listed below requires the ability of OVVI's technical support team to access the Merchant's system remotely to resolve issues and make modifications. The availability of a DSL, cable or T1 internet connection at the Merchant's location is required.
- a) Hardware Warranty: Merchant shall be entitled to a hardware warranty for twenty-four (24) months from the date of installation. This warranty covers any PC systems, touch screens, pole displays, magnetic card readers, cash drawers, scanners and printers purchased. PDA's, handheld and mobile devices carry a twelve (12) month warranty from the date of installation. An Extended Hardware Warranty can be purchased at a premium.
 - b) Offsite-Installation: Merchant shall be entitled to one (1) off-site/phone installation of the Equipment at no charge. Merchant must verify time and place of installation. Additional fees will apply if Merchant fails to provide twenty-four (24) hours' notice of change of installation date as set forth below.
 - c) Technical Support: Merchant shall be entitled to 24X7X365 phone technical support. This is limited to remote system access, software, hardware and menu support. Support and software license will deactivate for non-payment clients.
 d) Repair/Replacement: Upon notification either verbal or written, of malfunction of any Equipment covered under this Agreement, OVVI shall provide remote support to determine if the part
 - is defective and, if so, at OVVI's sole discretion, repair Equipment or supply replacement Equipment. Replacement parts shall be sent to Merchant via priority shipping. All inoperative, repaired, or replaced parts are the property of and shall be returned to OVVI. Failure to return replaced or repaired parts will result in charges to Merchant as referenced in Section 3.6. Merchant's failure to maintain the Equipment as set forth in Section 3.3 shall result in additional charges for the service of Equipment.
 - e) Voice Verification: Upon completion of the installation and training presentation, Merchant shall be required to complete a voice verification which shall confirm that the Equipment meets the needs of the business. Merchant authorizes OVVI to record such verification and agrees that no Equipment shall be shipped prior to such verification. Any additional changes after the Equipment has been shipped to the Merchant are expressly excluded from this Agreement. Additional fees may apply. OVVI DOES NOT WARRANT THAT INSTALLATION WILL BE FREE FROM DEFECTS OR MISTAKES. OVVI EXPRESSLY DISCLAIMS AND MERCHANT AGREES TO HOLD OVVI HARMLESS FOR ANY ERRORS IN THE EQUIPMENT ONCE THE MERCHANT HAS COMPLETED VOICE VERIFICATION.
 - f) Warranty Exclusions: The following are excluded from the POS Warranty as set forth in this section of the Agreement: 1) Damages resulting from abuse, spillage or mishandling of the equipment; 2) Damages resulting from electrical surges or power irregularities. The installation of a UPS device to maintain AC power quality to protect your system is recommended. 3) Damages resulting from installation of other non-qualified products on the systems that could cause Microsoft Windows to malfunction, 4) Damages resulting from Virus injections or inappropriate internet access. The sole intention of the system is for POS use only. It should not be used for office or internet browsing. Internet access is reserved for EDC credit card processing / batching and remote support access; 5) Problems arising from relocating or reconfiguring equipment.
 - g) Service Agreement Exclusions: The following are excluded from the Service Agreement as set forth in this section of the Agreement: 1) A total re-reconfiguration of the entire Menu is not included; 2) Addition of a catering Menu at a later time is a separate fee, unless agreed upon at the time of purchase; 3) Loss of POS Database as a result of a system failure. A timely backup of the POS Database is the responsibility of the Merchant.
 - 2.2 Non-Standard Services: OVVI shall, at its sole discretion, for the additional charges referred to in Exhibit A, provide services and shall repair, redesign, reinstall, reconfigure or replace the Equipment when either is required due to causes not attributable to normal wear and tear, including, but not limited to a) the failure of Merchant to continually maintain the Merchant Location in conformance with commercially reasonable standards; b) impairments in the performance of the Equipment resulting from changes in the design of the Equipment made by Merchant or mechanical, electrical, or electronic interconnections made by Merchant; c) damage caused by accidents, natural disasters or the negligence of, or improper use or misuse of, the Equipment by Merchant; d) damage or necessity of repair resulting from unauthorized maintenance by Merchant or any third party other than OVVI or its authorized representative; e) damage or repair necessitated as a result of relocation of the Equipment; f) change in laws or Association rules that require service, repair, or replacement above normal day to day maintenance; g) due of any third party hardware or software in conjunction with the use of the Equipment without OVVI's express written consent; or h) theft of the Equipment.

MERCHANT OBLIGATIONS

- 3.1 Notice of Equipment Failure: Merchant shall notify OVVI's personnel immediately upon Equipment failure or malfunction and shall allow OVVI full and free access to the Equipment and the use of necessary data communications facilities and equipment at no charge to OVVI, subject to Merchant's security rules.
- 3.2 Receipt of Equipment: Merchant warrants that it has completed the voice verification acknowledging the proper customization of the Equipment prior to shipping and has completed an Equipment
- 3.2 Receipt of Equipment: werchant warrants that it has completed the voice verification acknowledging free proper customization of the Equipment prior to shipping and has completed an Equipment Sign-Off form acknowledging receipt of the Equipment Any additional customization of equipment after completion of the verification shall be at additional costs to Merchant.

 3.3 Maintenance: Merchant shall maintain the Equipment in good operating condition, repair, and appearance, and protect the same from deterioration other than normal wear and tear; shall use the Equipment in the regular course of its business, within its normal operating capacity, without abuse, and shall comply with all laws, regulations, directions, requirements and rules with respect to the use, maintenance and operation of the Equipment; shall use the Equipment solely for business purposes; shall not make any modification, alteration or addition to the Equipment without the written consent of OVVI; shall not at any time affix, and shall not remove the Equipment from the Merchant Location without the written consent of OVVI, which shall not be unreasonably withheld.
- 3.4 Merchant Security. Merchant shall be responsible to a) have and maintain in place virus protection and security for all of its systems, data, and overall network access, and b) all risk of loss, theft, damage or destruction of the Equipment from any cause whatsoever after taking possession of the Equipment. Merchant acknowledges that security and access to any Equipment located on its premises is solely the Merchant's responsibility and agrees to notify OVVI immediately if Equipment is lost, destroyed, stolen or taken by any other person. OVVI DISCLAIMS ANY WARRANTY, EXPRESS OR IMPLIED, THAT, AFTER THE INITIAL INSTALLATION OF THE EQUIPMENT OR ANY SOFTWARE CONTAINED THEREIN, THAT THE EQUIPMENT, SOFTWARE CONTAINED THEREIN, OR CUSTOMER'S DATA WILL REMAIN VIRUS-FREE. MERCHANT WAIVES ANY CLAIMS HEREUNDER AGAINST OVVI TO THE EXTENT ARISING FROM MERCHANT'S FAILURE TO HAVE OR MAINTAIN CURRENT VIRUS PROTECTION, OR TO THE EXTENT ARISING AS A RESULT OF A FAILURE OR BREACH OF CUSTOMER'S SECURITY FOR ITS SYTEMS OR DATA, OR AS A RESULT OF ANY UNAUTHORIZED ACCESS TO MERCHANT'S SYSTEMS.
- 3.5 Exclusive Credit Card Processing: Merchant agrees that during the term of this Agreement, and any renewal term that it shall enter into a Merchant Transaction Processing Agreement and exclusively process credit/debit/gift card transactions with OVVI. Failure to do so shall result in OVVI's right to immediately terminate this Agreement as set forth in Section 8, and forfeiture of the Equipment without notice or opportunity to cure. Such termination of this Agreement shall not relieve Merchant of its obligation to pay Fees that have accrued as of the termination date and shall result in an Early Termination Fee as set forth in Section 8.4.
- 3.6 Equipment Return: Merchant agrees that: a) upon termination of the Agreement, that it shall return all Equipment to OVVI within fifteen (15) days; b) upon receiving replacement Equipment that it shall return any Equipment which it has requested being replaced to OVVI within fifteen (15) days of receipt of the substitute Equipment; c) to the extent permitted by applicable law, without demand or legal process, OVVI, its agents, affiliate, or assigns, may enter into the premises where the Equipment may be found and take possession of and remove the Equipment, without liability of such retaking. Any Equipment that is, a) in OVVI's sole discretion damaged above ordinary wear and tear, or b) is not returned within the timeframe specified in this Section will result in a charge to Merchant of the then current rate of the Equipment.

CHARGES AND PAYMENTS

4.1 Commencement of Service Charges: Merchant shall be charged Total Monthly Service Fee with applicable sales taxes as set forth in Exhibit A for Equipment upon the first business day of the month immediately after the first transaction processed through OVVI. OVVI shall continue to debit Merchant for service charges on the first of every subsequent month during the term and any renewal term of this Agreement

- 4.2 Billing, Payments and Credit Authorization:
 a) Payment. Merchant grants OVVI, its affiliates, subsidiaries, successors, and assigns, Credit and/or Debit Card Authorization and permission to make a credit inquiry in order to obtain a consumer credit report as set forth in Exhibit A. Payments for amounts owed from Merchant to OVVI will be made via the Payment Authorization procedures set forth in Exhibit A. Merchant has authorized OVVI to use the Payment Procedures and to charge the Merchant's Designated Accounts in accordance with Exhibit A and these Terms and Conditions. Each Tuesday and Friday, or the earliest banking day thereafter if there is a bank holiday on, before, or after, OVVI shall charge Merchant's Designated Accounts for the amounts then owed by Merchant to OVVI for the previous days, including, without limitation, the amount of any (1) applicable fees listed in Exhibit A and (2) payments for processed Transactions. In addition, commencing with the first full calendar month of the terms of the Services Agreement, within the first ten (10) days of each month, OVVI shall charge Merchant's Designated Accounts in the amount of the Service Fee for such month. If any payment made via the Payment Procedures is rejected, returned or is not completed due to insufficient funds or any other reason in the Designated Accounts or due to any action or inaction of the Merchant ("Returned ACH"), OVVI shall have the right, in its sole discretion, to charge a fee ("Returned ACH Fee") as set forth by OVVI in its sole discretion. In addition, until the full amount of the Returned ACH and the Returned ACH Fee is paid and verified, OVVI shall have the right to stop the processing of any Transactions initiated by the Merchant for its customers until OVVI deems necessary. All other charges such as payment amount, frequency, bank account number change, will require a new ACH Debit Payment Authorization Form to be filled out and submitted to Merchant 15 days prior to any change being implemented. Merchant understand that this payment plan may be cancelled by the Service Provider or Merchant due to NSF (Non-Sufficient Funds). Merchant will be liable to pay an NSF Fee of \$35.00 (or the amount allowable by law), which may be automatically debited for each NSF.
 - b) Third Parties. OVVI may share such information with third parties so long as such third party is under no less of an obligation to maintain the security of this information as OVVI.
- c) Designated Accounts. Merchant has designated in Exhibit A a credit / debit card account(s) identified in the Services Agreement to be charged for amounts due hereunder via the Payment Procedures (collectively, the "Designated Accounts"). Merchant shall keep sufficient funds on deposit in the Designated Accounts to cover the full amount of any deductions to be made by OVVI. After termination of this Agreement, Merchant shall maintain deposits in the Designated Accounts necessary to cover any amounts owed from Merchant to OVVI that Merchant disputes and shall keep such amounts in the Designated Accounts until such dispute(s) are resolved n accordance with the Agreement and its Terms and Conditions.

 4.3 Adjustments: OVVI may adjust the monthly service charges in Exhibit A upon thirty (30) days written notice in accordance with the provisions of Section 9.6 hereof.

4.4 Taxes: Merchant shall pay (or reimburse OVVI), in addition to the charges for the services specified herein and as a separate item, all taxes (exclusive of OVVI net income taxes), however designated, or amounts legally levied in lieu thereof, based on or measured by the charges set forth in this Agreement or on this Agreement, or on the services rendered hereunder, now or hereunder imposed under the authority of any federal, state or local taxing jurisdiction.

4.5 Shipping: All Equipment shall be shipped via UPS ("Courier") in accordance with the shipping option(s) selected as set forth in Exhibit A. Merchant authorizes OVVI to debit the amount for shipping at the time the unit ships. OVVI shall have no liability for failure of Equipment to reach its destination in a timely manner once it has delivered the Equipment to Courier.

LIMITATION OF LIABILITY AND REMEDIES.

5.1 Scope of Damages

OVVI AND ITS AFFILIATES SHALL NOT BE RESPONSIBLE TO THE MERCHANT OR ITS AFFILIATES FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING LOST PROFITS, BUSINESS INTERRUPTION, OR OTHER INCIDENTIAL, PUNITIVE OR ECONOMIC DAMAGES (INCLUDING THOSE ASSOCIATED WITH IMPROPER OR INADEQUATE TAXES CHARGED), WHETHER ARISING FROM MERCHANT'S USE (OR INABILITY TO USE) THE EQUIPMENT, SERVICES PROVIDED IN CONNECTION HEREWITH, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES IN THE AGGREGATE IN EXCESS OF AN AMOUNT EQUAL TO THE FEES PAID HEREUNDER DURING THE THREE (3) MONTH PERIOD IMMEDIATELY PRECEDING THE DATE OF THE MERCHANT'S FIRST CLAIM OF ALLEGED DAMAGES.

5.2 Warranty Disclaimer:

EXCEPT AS SPECIFICALLY SET FORTH IN THIS AGREEMENT, OVVI AND ITS AFFILIATES MAKE NO WARRANTIES, EXPRESS OR IMPLIED, AS TO ANY OVVI SERVICE, RELATED PRODUCTS, EQUIPMENT, SOFTWARE OR DOCUMENTATION. THE WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED BY OVVI, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE. OVVI DOES NOT GUARANTEE THAT THE EQUIPMENT WILL SATISFY MERCHANT'S REQUIREMENTS, OR THAT THE OPERATIONS OF SUCH WILL BE UNINTERRUPTED OR ERROR FREE. EXCEPT FOR EXPRESS WARRANTIES STATED IN THIS AGREEMENT, IF ANY, THE EQUIPMENT (OR SERVICES) IS PROVIDED WITH ALL FAULTS AND THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, AND EFFORT WILL BE WITH THE MERCHANT. OVVI SHALL NOT BE LIABLE FOR ANY COSTS OR FOR PERFORMING ANY SERVICES HEREUNDER ARISING IN CONNECTION WITH MERCHANT'S NEGLIGENCE, ABUSE, MISUSE, OR FAILURE TO PERFORM ROUTINE MAINTENANCE AND STANDARD OPERATING PROCEDURES

5.3 Force Majeure: Neither party shall be liable for non-performance caused by such events as fires, telecommunications failures, equipment failures, strikes, riots, war, non-performance of vendors, suppliers, processors or transmitters of information, acts of God or any other cause over which the parties have no control.

During the term of this Agreement, Merchant agrees to maintain, at Merchant's expense "Special Form" property insurance protecting the Equipment for its replacement value at a minimum of four thousand five hundred dollars (\$4,500.00) per POS system, naming "OVVI" as a loss payee on public liability insurance, in amounts acceptable to OVVI, naming "OVVI" as an additional insured. Merchant must provide OVVI satisfactory written evidence of the insurance within thirty (30) days of the commencement date of this Agreement or any subsequent written request. If Merchant does not do so, OVVI may obtain insurance from an Insurer of its choosing in such forms and amounts as OVVI deems reasonable to protect its interests. Such insurance covers the Equipment and OVVI; it does not name the Merchant as the insured. Merchant agrees to pay OVVI periodic charges for insurance that include: a premium that may be higher than if the Merchant maintained its own insurance separately, a finance charge of up to 1.5% per month on any premium advances made by OVVI or its agents, affiliates or assigns, and billing and processing fees; each of which may generate a profit for OVVI and its agents, affiliates, and assigns. OVVI shall discontinue billing insurance charges upon receipt of satisfactory evidence of insurance. Merchant agrees to arbitrate any dispute with OVVI or OVVI's agents, affiliates, or assigns regarding insurance or insurance charges under the rules of the American Arbitration Association in Houston, Texas; provided however, such agreement does not authorize class arbitration.

This Agreement and the Terms and Conditions herein shall be effective commencing on the date that OVVI accepts and executes the Agreement and shall continue in effect for an initial term of thirty six (36) consecutive months [three (3) years], until earlier terminated pursuant to this section. This Agreement shall auto-renew for a period of thirty six (36) months [three (3) years] at the end of any term, unless the terminating party provides 90 days prior written notice to the non-terminating party and the non-terminating party acknowledges such notification as provided for in Section 10.6 of this Agreement.

TERMINATION:

This Agreement may be terminated in accordance with the following:

8.1 Merchant's Default on Payments: In the event Merchant defaults on any payment due under this Agreement, OVVI shall be entitled to, a) immediately terminate this Agreement, and b) direct OVVI to withhold and collect Merchant processing funds in the amount which it is in default for which OVVI may immediately apply to payment of the fees set forth in Exhibit A.

8.2 Breach: In the event Merchant commits a breach of any of its obligations under Section 3 - Merchant Obligations, OVVI may terminate this Agreement or exercise its rights as set forth in this

8.3 Survival of Merchant's Obligations: Merchant's obligation to pay all charges which shall have accrued hereunder prior to termination of this Agreement shall survive termination, irrespective of

8.4 Early Termination Fee: If this Agreement is terminated either during the Initial Term or any renewal term for any reason set forth in this Section, Merchant agrees to pay an early termination fee equal to the total monthly service fee as set forth in Exhibit A multiplied by the number of months remaining on the then-current term, in addition to all other amounts that the Merchant owes. The parties agree that the precise damages resulting from an early termination by Merchant are difficult to ascertain, and the early termination fee is a reasonable estimate of anticipated actual damages and not a penalty, but rather is reasonable in light of the financial harm caused by Merchant's early termination. Merchant expressly authorizes OVVI to debit this fee from its account which may be done within thirty (30) days of termination.

GENERAL TERMS AND CONDITIONS:

GENERAL TERMS AND CONDITIONS:
9.1 Assignment: Merchant shall not have the right to assign or otherwise transfer its right and obligations under this Agreement except with the written consent of OVVI. OVVI shall have the right to assign any or all of its interest, rights, and obligations in this Agreement without the need for consent from Merchant. Any prohibited assignment shall be null and void.
9.2 Ownership: The Equipment is, and will remain at all times, the exclusive property of OVVI, its affiliates, successors, or assigns. OVVI shall at all times retain title to the Equipment. Merchant's expense, to cause this Agreement or any statement or any other instrument in respect to this Agreement showing OVVI's interest in the Equipment, to be filed or recorded. Merchant shall at all times keep the Equipment free from legal process or encumbrance whatsoever and, shall indemnify OVVI from any loss caused thereby.

3. Confidentiality: Newchart shall not cony, translate, disassemble, or decompile not create by reverse engineering or otherwise, the source code from the object code any

9.3 Confidentiality: Merchant shall not copy, translate, disassemble, or decomplie, nor create or attempt to create, by reverse engineering or otherwise, the source code from the object code any Equipment, or any software or products used in conjunction with the Equipment. Merchant is not permitted to make derivative works of any software, hardware, or otherwise used in conjunction with or part of the Equipment, and ownership of any unauthorized derivative works shall vest in OVVI. Merchant shall not, without OVVI's prior written consent, disclose any of the Proprietary Information of OVVI, including but not limited to the Equipment, to any person, except as is necessary to enable such party to exercise its rights hereunder. Merchant agrees to solely use the Proprietary Information of OVVI as is necessary in its performance under this Agreement and as otherwise necessary to enjoy the acceptable use of the Equipment. Merchant agrees that any party that has access to this information will be subject to the confidentiality terms as set forth in this section.

9.4 Proprietary Interest: Merchant shall have no interest whatsoever, including copyright interest, franchise interests, license interest, patent rights, property rights or other interest in the Equipment or Software provided by OVVI. This Agreement is not construed as granting the Merchant any intellectual rights or intellectual license in any intellectual property which OVVI may obtain in respect of the Equipment and Software. The Merchant will make no attempt to duplicate or otherwise ascertain the Proprietary Information, or otherwise attempt to reverse engineer any OVVI provided Equipment

9.5 Modifications: This Agreement may be modified or amended by OVVI, its affiliates, or assigns, upon thirty (30) days written notice. Merchant's continued use of the Equipment shall be acceptance of such amended terms.

9.6 Notices: All notices or other communications required to be given hereunder shall be in writing and shall be delivered either personally or by U.S. mail, certified, return receipt requested, postage prepaid, and addressed as provided in this Agreement or as otherwise requested by the receiving party. Notices delivered personally shall be effective upon delivery and notices delivered by mail shall be effective upon their receipt by the party to whom they are addressed.

9.7 Severability: In the event that any of the terms of this Agreement are in conflict with any rule of laws, regulations, provisions or otherwise unenforceable under the laws or regulations of any government or subdivision thereof, such terms shall be deemed stricken from this Agreement, but such invalidity or unenforceability shall not invalidate any of the other terms of this Agreement and this Agreement such continue in force, unless the invalidity or unenforceability of any such provisions hereof does substantial violence to, or where the invalid or unenforceable provisions comprise an integral part of, or are otherwise inseparable from, the remainder of this Agreement.

9.8 Governing Law: Merchant and OVVI acknowledge and agree that this Agreement and Guarantee contained herein, was, and shall be deemed to have been made and delivered in Harris County, Texas. The laws of the State of Texas, without giving effect to its conflicts of law principles shall govern all matters (whether in contract, statute, tort or however characterized) arising out of or relating to this Agreement and the Guarantee contained herein, including without limitation, the validity, interpretation, construction, performance and enforcement of the Agreement and Guaranty contained herein, the courts of the State of New Jersey shall have and be vested with personal jurisdiction over the parties. The parties further agree that any and all actions, claims, suits or proceedings arising out of or relating (directly or indirectly) to this Agreement or the Guaranty contained herein shall be filed and litigated in Harris County, Texas, and such courts shall have exclusive jurisdiction over any action, claims, suit or proceeding arising out of or relating (directly or indirectly) to this Agreement or the Guarantee contained herein. If Merchant brings legal action against OVVI for any reason, Merchant shall commence the action within one (1) year of the date the error or the incident giving rise to such action occurred.

9.9 Conflicting Terms: The terms and conditions of this Agreement shall prevail over any additional or contrary terms which may be contained in any instructions or other communications submitted

INDEPENDENT CONTRACTOR:

The parties intend that any Supplier, in performing services specified in this Agreement, shall act as an independent contractor and shall have complete control of the work and the manner in which it is performed. Supplier is not to be considered an agent or employee of Merchant and is not entitled to participate in any pension plans, or in bonus, stock, or similar benefits that Merchant provides

ENTIRE AGREEMENT:

THIS AGREEMENT, INCLUDING THE EXHIBITS ATTACHED HERETO AND INCORPORATED AS AN INTEGRAL PART OF THIS AGREEMENT, CONSTITUTES THE ENTIRE AGREEMENT OF THE PARTIES WITH RESPECT TO THE SUBJECT MATTER HEREOF, AND SUPERSEDES ALL PREVIOUS PROPOSALS, ORAL OR WRITTEN, AND ALL NEGOTIATIONS, CONVERSATIONS OR DISCUSSIONS HERETOFORE HAD BETWEEN THE PARTIES RELATED TO THIS AGREEMENT. CUSTOMER ACKNOWLEDGES THAT IT HAS NOT BEEN INDUCED TO ENTER INTO THIS AGREEMENT BY ANY REPRESENTATIONS OR STATEMENTS, ORAL OR WRITTEN, NOT EXPRESSLY CONTAINED HEREIN. IN WITNESS WHEREOF, the parties have executed and entered into this Agreement on the date written on New account worksheet.