First, Last (Owner)

Signature

PCBancard

Date

DéjaPayPro MERCHANT SITE SURVEY (Restaurant)

Business Information

Business name _____

Business address _____

Business telephone_____

Business type (delivery, table service, quick service etc)_____

If using table service, they need to give you a table plan, count, layout (seats per table, etc)? _____

Question	Yes	No
Have you received the table plan?	☐ Yes	☐ No
Do they have an up-to-date menu (.csv, .xls (preferred), or PDF?	☐ Yes	☐ No
Do they serve anything not on the menu? Catering? Bar?	☐ Yes	☐ No
If yes, can they provide a list with all missing items?	☐ Yes	☐ No
Have you received the list?	☐ Yes	☐ No
Do any of the menu items have special modifiers?	☐ Yes	☐ No
Have you received the list?	☐ Yes	☐ No
Do they have any coupons or gift cards in circulation?	☐ Yes	☐ No
Have you received the list?	☐ Yes	☐ No
Do they currently have a POS system in place?	☐ Yes	☐ No

What is the POS company's name?_____

How many staff members will be on the floor at any given time? List? Last 4 or code to be used? _____

How many staff members will use the POS? _____

How many POS terminals will they need? (Dejavoo devices and/or registers, or both) _____

How many additional tablets or Dejavoo devices will they need? _____

Do they have a WiFi router in place? Quality? Interferences?   ☐ Yes   ☐ No   _____

Do they offer WiFi to their customers?   ☐ Yes   ☐ No

If YES, is the WiFi network separate from the POS (ie, guest WiFi network)? _____

How many printers will they need (receipt & kitchen)?   Receipt_____   Kitchen _____

Special notes_____

Do they have pre-existing Cat5e cabling? ☐ Yes ☐ No

If no, what date will the cabling be done? _____

Number of power outlets needed? _____

Do they have the necessary number of outlets available? ☐ Yes ☐ No

Is there someone on staff that knows and is in charge of networking? ☐ Yes ☐ No

If NO, can they get one for day of install? _____

Is this a new business? ☐ Yes ☐ No

Final installation date _____

Servers/Employees?   Yes   No   If YES, how many?   Qty _____

Server 1

First name _____   Last name _____

T: _____   E: _____

4-digit pass code _____   Role _____

Server 2

First name _____   Last name _____

T: _____   E: _____

4-digit pass code _____   Role _____

Server 3

First name _____   Last name _____

T: _____   E: _____

4-digit pass code _____   Role _____

Server 4

First name _____   Last name _____

T: _____   E: _____

4-digit pass code _____   Role _____

Please note: if you have more than 4 Servers, please reprint this page as many times as needed.