


## Dejavoo Z11-Dual Pricing

### Chip Credit Sale

1. Tap CREDIT icon
2. Tap SALE icon
3. Input amount of the sale and press OK
4. Press Credit
5. Press OK to confirm the amount
6. Insert/Tap/Manually enter card
7. Receipt prints


### Void Transaction

1. From the Idle Prompt tap the Favorites Icon 
2. Tap Void Transaction (Manager Password 1234)
3. Select By Transaction #
4. Enter Trans Number
5. Press Select to void
6. Press OK to confirm void
7. Receipt Prints

### Return Transaction


1. Tap the CREDIT icon then Tap the RETURN icon
2. input the RETURN Amount and press OK
3. If prompted input Manager Password (1234 default)
4. Insert/Swipe Chip Card
5. When prompted tap "YES"
6. Receipts Print

### Printing Reports


1. From the Idle Prompt screen Tap the  icon
2. Tap REPORTS
3. Tap Desired Report Type
4. Input Password (1234 default) and press OK-Report Prints

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### Reprinting Receipt

1. From the Idle Prompt tap the Favorites Icon 
2. Tap Reprint Receipt (Manager Password 1234)
3. Select either Last, By Transaction or by Card Number
4. Select Merchant or Customer
5. Receipt Prints

### Settle Open Batch

1. From the idle prompt tap the  icon
2. Tap SETTLEMENT
3. If prompted input Manager Password (1234 default)  
-Terminal communicates with the Host Settle Report Prints

### Customer Service & Tech Support


- 1 (973) 324-2251  
1 (877) 358-6797 (after hours)






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## Dejavoo Z8-Dual Pricing


### Chip and Manual Credit Sale

1. Input the SALE AMOUNT and press OK
2. Use the  arrow keys to highlight Credit and press OK
3. Press the Green OK key to confirm the amount
4. Insert/Tap/Manually enter card
5. Receipt Prints




### Void Transaction

1. From the idle prompt press F1 to access the SERVICES menu
2. Use the  arrow keys to highlight FAVORITES and press OK
3. Use the  arrow keys to highlight Void Transaction and press OK
4. If prompted input Manager Password (1234 default)
5. Use the  arrow keys to highlight By Transaction # and press OK
6. Input transaction number and press OK
7. Press the OK key to confirm void
8. If prompted input Manager Password (1234 default)
9. REPORT prints




### Return Transaction

1. From home screen press the  key to highlight RETURN and press OK
2. Input RETURN AMOUNT and press OK
3. Confirm return amount by pressing F2 (OK) or F4 (CANCEL)
4. If prompted input Manager Password (1234 default)
5. Tap (contactless only), insert, swipe or manually enter card #
6. Return Receipt Prints

### Printing Reports

1. From the idle prompt press F1 to access the SERVICES menu
2. Use the  arrow keys to highlight FAVORITES and press OK
3. Use the  arrow keys to highlight REPORT and press OK
4. If prompted input Manager Password (1234 default)
5. Use the  arrow keys to highlight desired report type and press OK
6. REPORT prints

### Settle Open Batch

1. From idle prompt press F1 to access the SERVICES menu
2. Use the  arrow keys to highlight Core Menu and press OK
3. Use the  arrow keys to highlight Settlement and press OK
4. Use the  arrow keys to highlight Settle Daily Batch and press OK
5. If prompted input Manager Password (1234 default)  
- Terminal communicates with the Host Settle Report Prints

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