



VS/MC Affiliate Merchant Survey

1. How long have you been with your current processor?
2. What do you like about your current processor?
3. What do you wish you could change about your current processor?
4. What are 2 things you do not like about credit card processing in general?
5. Do you still pay processing fees?
6. How long does it take for your transactions to hit your bank account?
7. Does your current processor give you the ability to make money off paying your vendors?
8. Does your current processor offer you access to capital if and when you may need it?
9. How often do you see or hear from your current processor?
10. What would it take for you to make a change in your processing?

Merchant Name: _____

Owner Name: _____