# SIMPLE & SECURE PAYMENT PROCESSING SOLUTIONS







# Why Choose PCBancard?







PCBANCARD is a full-service technology-driven Merchant Services Independent Sales Organization. We don't like to toot our own horn, but we're an INC. 5000 company and a leader in the Merchant Services Industry. As one of the first companies in the country with a fully compliant Dual Pricing Program, we pride ourselves in being able to empower businesses in their fight against ever-rising credit card processing fees.

WE ARE DEDICATED TO BEING THE MERCHANT SERVICES PROVIDER YOU CAN COUNT ON. We're a US-based company offering local representation, top-of-the-line technology, and stellar customer service to all of our business owners. We also offer:

- DUAL-PRICING & TRADITIONAL PROCESSING
- BANKING & TREASURY SOLUTIONS
- AUTOMATED PAYABLES
- POINT OF SALE SYSTEMS
- NEW EQUIPMENT TECHNOLOGY
- CASH ADVANCE
- MONTH-TO MONTH CONTRACTS
- GIVEBACK TO CHARITY THROUGH YOUR PROCESSING



"When you process with PCBancard you get all the features of working with a local company that knows your name."















# Our Mission

PCBancard is committed to helping businesses grow by offering honesty and transparency about what's best for their business, top technology, and stellar customer support.

With our Dual Pricing Program, business owners no longer need to pay outrageous fees to accept credit cards—and can put that money back into their bottom line, instead.

Our Community Giveback Program foster responsible stewardship by allowing merchants to give back to a local charity every time a card is swiped.

Whether processing on Traditional or Dual Pricing, PCBancard continues offer customized payment solutions to meet our businesses' needs, while remaining a leader in customer support, technology, banking, and treasury solutions.

# **Our Testimonials**

PCBancard serves thousands of businesses nationwide, processing millions of transactions every day, here are a few noteworthy customers:

"I have been in the restaurant industry for over 30 years and have worked with many POS Systems. Hot Sauce covers all the bases. My staff loves it. And with the Dual Pricing Program, I save thousands of dollars each month."



-Michael Welch, General Manager Fulton's Irish Pub, Fulton, TX













# Strategic Relationship Discussion Grow, Build, Continue to Prosper

### BUSINESS BACKGROUND & EXISTING PROVIDER

Understanding the fundamentals of your business operations, life-cycle, including operational objectives, current payment methods, and the timeframe for receiving funds, is crucial for planning growth and efficiency.

### CURRENT PAYMENT METHODS & PROCESSING ENVIRONMENT

Staying updated with payment technology is essential. Knowing whether payments are accepted through terminals, POS systems, or gateways can help identify areas for efficiency improvements.

### EQUIPMENT & SOFTWARE FEEDBACK / WISHLIST

Consumers want to be able to move seamlessly between channels, without any hiccups or inconsistencies. To achieve this, merchants need to have a strong omnichannel presence with consistency across all channels. And the bigger the merchant, the greater the expectation.

### FUNDS & DEPOSITS AVAILBITY / ACCOUNTING ENVIROMENT

The speed at which funds are received can affect cash flow and operational efficiency. Understanding whether funds come in next day, two days, or four days is vital for financial planning.

### POSITIVE ASPECTS OF CURRENT PROCESSING PROVIDER

Key advantages of the existing equipment often include reliability, user-friendly interfaces, and effective performance in processing transactions.

# CHALLENGES WITH CURRENT PROCESSING PROVIDER / EQUIPMENT

Common issues associated with existing payment equipment may involve outdated technology, maintenance challenges, and compatibility with newer payment methods. These factors can result in longer transaction times and increased frustration for both staff and customers.

### SEAMLESS DATA MANAGMENT & EMBEDED PAYMENTS

Capture touchpoints across all different channels to capture data and preferences of consumers and focus marketing dollars and resources to maximize sales.

### COMMUNITY INVOLVEMENT & INTERESTS

Does the business participate in any local charities or organizations? Many customers and employees are looking for companies that share their values and making a positive impact in the world. By supporting charities, businesses can show that they are committed to making a difference and can help attract and retain top talent and customers.

#### Six Common Approaches to

# Increasing Profitability



Reduce losses and #] liabilities Improve pricing

Increase average #2 ticket.

> Upsell or cross sell complementary products / services

Focus on new customers and existing customer retention

Increase efficiency - improve processes and systems to decrease time needed

Reduce expenses - cut or eliminate cost

### THE FORMULA OF A **LOST DOLLAR**

According to most industry standards, a "typical" company would aim for a net profit margin around 10%; meaning for every dollar of revenue, they would net 10 cents in profit, with higher profit margins considered "good" and lower margins considered less desirable depending on the industry and economic factors involved.

For every \$500 in lost dollars at a 5% net profit the company must generate an additional \$10,000 in new sales to replace its lost profits.















### The Pitfalls of Card Acceptance

Interchange – The rate the card issuing banks charge businesses to accept each card in the market. These rates are published and fluctuate twice per year. Interchange fees are based on the rewards and risk of the specific card. The higher the rewards the consumer receives and the higher risk of the transaction, the higher business owners pay toward these interchange fees to the issuing bank.

What is PCI Compliance? PCI Compliance refers to compliance with data security standards set out in the Payment Card Industry Data Security Standard. These standards are designed to ensure that your customers' credit card data is handled safely and securely to minimize any chance of a data breach.

Liability of card acceptance: When a consumer initiates a dispute, the "issuer" of the consumer's card will send the transaction back to the "acquirer," or bank that manages the merchant's account. From there, it will be resolved or forwarded to you as the merchant. You then have the option to accept the chargeback or fight it with compelling evidence. The decision is ultimately in the hands of the issuer, however. Every case is different, which is why there is no hard and fast rule when it comes to who is liable for chargebacks. When it comes to issues of customer service or merchant errors, the answer is usually yes—the merchant is liable.

Fee Regulations - Fines & Penalties: Visa is actively enforcing its surcharge policy per the Visa Core Rules and Visa Product and Services Rules and state laws where permitted. Visa receives numerous consumer complaints and have a yearly mystery shopping by outside auditors. Merchants who are caught violating Visa's rules, face potential fines. Moreover, the acquirer of any merchant identified as surcharging improperly may be assessed an immediate US \$5,000 fine.

# Who Pays For Processing Really?

### SWIPE FEES COST US MERCHANTS \$224B LAST YEAR<sup>†</sup>

#### There's no such thing as a free swipe.

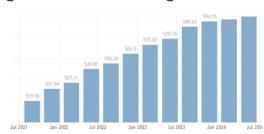
Visa and Mastercard have raised or introduced new fees over 40 times since 2011, contributing to an 80% surge in swipe fees, which reached a record \$224 billion in 2023. These fees, the second-largest operating expense for merchants, are too exorbitant for small businesses to absorb. Despite bipartisan congressional appeals against fee increases, Mastercard plans to raise fees by over \$250 million following an agreement to lower swipe fees. Total increases over the past three years approach \$2 billion. These fees are typically the second-largest operating expense for most merchants after labor.

#### Reward Cards, Cash Back, Travel Miles

Merchants argue their swipe fees are percentages and averages of hundreds of different kinds of rates for different cards, merchants and situations, and conceal increasing numbers of high-end credit cards that charge merchants higher rates.

A credit card that earns all those travel miles tends to charge merchants a higher fee. Merchants aren't allowed to single that card out — if you take one kind of Visa you have to take them all. Nor can merchants tell consumers they're going to charge more for using that card because of the fees.

<sup>†</sup> Source: Merchants Payments Coalition



# Compare/Contrast Traditional Pricing vs. Dual Pricing

### Disadvantages of Traditional Pricing



Since interchange varies based on card type, there is no good way to predict what you'll be paying each month with this pricing model. The more you process, the more you'll have to pay in markups.

#### **CONSTANT FEE INCREASES**

Major credit card brands typically adjust interchange fees twice a year, around April and October.

#### HIGHER CONSUMER PRICES

Fees are not seen by the consumer. Rather, they are passed on to the merchant (the business accepting the credit card). This happens in a series of trickle-down steps with an Interchange Plus pricing structure. First, the credit card association charges for handling the transaction between the customer and merchant banks, which is the Interchange Fee. Interchange Rates ultimately affects the merchants the most.

# Advantages of Dual Pricing

MERCHANTS CAN ELIMINATE
ALL OF THE PROCESSING FEES

Dual pricing allows businesses to keep more of their revenue and maintain consistent profit margins.

SIMPLIFIES THE PAYMENT PROCESS

Dual pricing improves customer experience by reducing confusion and showing savings when they choose to pay with cash. With dual pricing, a store clearly shows a cash price and a card price, making it easy for a customer to see the total cost.

TRANSPARENCY FOR CUSTOMERS

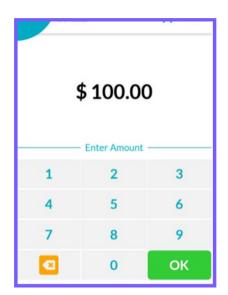
Customers appreciate the transparency of dual pricing and the option to choose the payment method that works best for them.

**CUSTOMER SATISFICATION** 

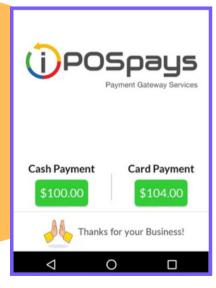
Dual Pricing programs ultimately make the payment process more simplistic for all parties involved. When customers are encouraged to pay with cash, you'll significantly reduce the risk of chargebacks, pricing disputes, data breaches, fraud, and other complications.

# **Dual Pricing in Action**

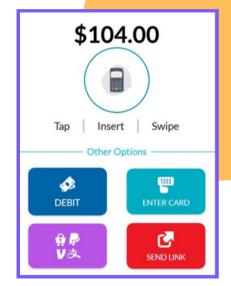
Dual Pricing means you have NO LINE ITEM and NO PERCENTAGE DISCOUNT. It is simply the listing of two prices. A Cash price and a Card price, or in the case of Card Not Present, a Card Price and an ACH Price.



Keyed in amount



Card Price vs Cash Price



Amount with fee added



Customer Receipt

Above is an illustration of Dual Pricing on a Dejavoo iPOS Pays P1 Terminal with a \$100 transaction.



### **Top-Notch Security in the Ultimate Solution**

# DEJAVOO P-SERIES & DUAL PRICING PROCESSING



#### **P1 Counter Top Terminal**

 \$250 charged 30 days after shipping. Programmed with the Dual Pricing Program

#### **Desktop Terminal**

- Quad-Core 1.3GHz CPU
- Ethernet, WIFI, 2.4GHz / 5Ghz
- 4G Wireless Available
- Large 5" touch screen
- USB ports, keyboard & printer
- Multiple Software Solutions
- Includes access to IPOSpays Portal

Scan to learn and Text receipts more about the P1 online

Example of \$100
Transaction with DUAL
PRICING:







# Omni-Commerce Gateway Platform

This powerful tool comes with your P-Series Terminal, simplifying payment processing and giving you the power to run your business from anywhere.



Scan to learn more about the Omni-commerce platform online

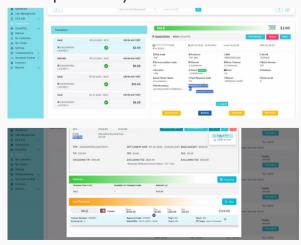


# Omni-Commerce - Ready to Revolutionize Your Payments



# Features of the iPOSpays Gateway:

- omni-commerce gateway platform that simplifies payment processing
- create a payment link
- set up recurring payments, send payment link option - text & Fmail
- Quickbooks<sup>®</sup> integrations
- Venmo, Paypal, Bitcoin, giftcards
- securely stores tokenized and encrypted card data
- ACH and Pay by Checking Account
- Hosted Payment Page
- Tap-to-Pay





### Features of the iPOSpays Portal:

- centralized reporting through performance dashboard
- real time transaction monitoring
- · transaction void and refund
- batches processing and reports
- customer database management for targeted marketing
- tips after batch-up to 180 days
- remotely settle batches of any device from the portal (e.g. terminal broken)
- built in database for all your customers
- interchange optimization



# **Gain Immediate Access** to Your Funds

Accelerate Your Growth - Passport and Fast-Funding are included with every new processing relationship



Grow your business with

Activate your Passport

approved capital offer.

and claim your pre-

fast access to capital in a powerful banking solution.

account in MX™ Merchant

**Benefit** 

Access to all bank card processina sales within five minutes after batch

**Benefit** #2

**Enables** immediate funding of your closed batches even on weekends and holidays

Fully automated reconciliation including reporting with key data on deposit records

**Benefit** #4

Configurable to work in coordination with external bank partners

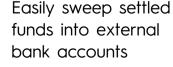
**Benefit** 

Passport Debit Card for instant access to batched sales

Benefit #6

Scan to learn more about **Passport online** 

Priority Capital -Revenue Advances



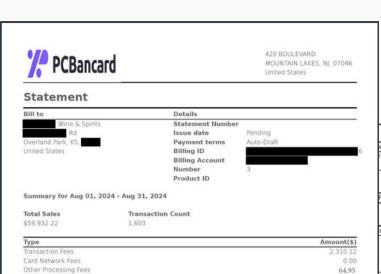




Benefit







Subtotal in USD:

Your account will be automatically charged for the amount due. No action is required on your part.

# **Simplified Dual Pricing Statement**

Count	Volume(\$)	Amount(\$)
34		10.50
1,603	59,932.22	2,299.62
		2310.12
Count	Volume(\$)	Amount(\$
		0.00
Count	Volume(\$)	Amount(\$
1		64.95
	**	
Count	Volume(\$)	Amount(\$
	34 1,603 Count	34

	Sales	Refund	Refund	Net	Net	Batch	Date
	Count	Amount(\$)	Count	Amount(\$)	Count	Number	
	43	0.00	0	1,712.78	4390	000119142708	/01/2024
	90	0.00	0	4,061.78	9090	000120978708	/02/2024
	88	0.00	0	3,103.47	88 90	000121811808	/05/2024
	54	0.00	0	1,760.57	5490	000122816008	/05/2024
	33	0.00	0	1,095.50	3390	000123193408	/05/2024
	47	0.00	0	1,511.33	4790	000124651508	/06/2024
	59	0.00	0	2.094.75	5990	000125705508	/07/2024
	45	0.00	0	1,665.38	45 90	000126810708	/08/2024
	71	0.00	0	2,652.49	7190	000127767008	/09/2024
	92	0.00	0	3,848.72	9290	000128436508	/12/2024
	53	0.00	0	2,182.72	5390	000129355608	/12/2024
	30	0.00	0	731.16	3090	000130005708	/12/2024
5	22	0.00	0	919.91	2290	000131378908	/13/2024
	46	0.00	0	2,589.96	4690	000132360908	/14/2024
- 1	49	0.00	0	1.894.51	4990	000133434808	/15/2024
	77	0.00	0	2,650.03	7790	000134984408	/16/2024
	66	0.00	0	1,972.18	6690	000135733008	/19/2024
	34	0.00	0	1,148.08	3490	000137670808	/19/2024
	52	0.00	0	1,754.78	5290	000136987008	/19/2024
	37	0.00	0	1,234.29	3790	000138700208	/20/2024
3.97	45	0.00	0	1,523.97	45 90	000139779708	/21/2024
0.53	45	0.00	0	2,620.53	45 90	000140202108	/22/2024
4.17	72	0.00	0	2,994.17	7290	000141077108	/23/2024
2.72	38	0.00	0	1,422.72	3890	000144447708	/26/2024
2.85	48	0.00	0	1,382.85	4890	000143942808	/26/2024
1.40	88	-303.23	1	3,098.17	8990	000142512908	/26/2024
2.44	38	0.00	0	1,282.44	3890	000145249908	/27/2024
4.28	47	0.00	0	1,914.28	4790	000146650508	/28/2024
3.09	41	0.00	0	1.323.09	4190	000147879108	/29/2024

**Customized Services Proposal** 

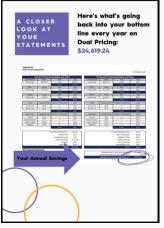
Third Party Fees



0.00

\$2,375.07

\$(2,310.12)





# We Stand Firmly Behind Our Solutions and Our Commitments

No Matter Which Program You Choose - Traditional or Dual Pricing, We Offer the Exact Same Guarantees.

#### **60-DAY, NO MISTAKES, NO REGRETS POLICY**

If you're not happy, we're not either! When you receive your processing statement, call your Dedicated Service Professional for a review. Give us an opportunity to resolve any issues to your full satisfaction and expectations; if you are still not happy with our service, we will pay up to \$150 to program you back to your former company and close your merchant account with no Account closure fee. You have nothing to lose!

#### \$500 MERCHANT ASSURANCE POLICY



# We're Prepared to Be Your Processing Partner.

### Grow, Build, and Continue to Prosper

- Personalized, Local Support Dedicated to Meeting Your Unique Needs.
- Take Back Control of Your Profits and Increase Efficiency
- Prioritize New Customers and Enhance Customer Retention
- Enjoy New Revenue Streams and Additional Forms of Payment

### Mitigate Risk, Limit Liability, and Ensure Compliance

- Support for Meeting PCI Compliance Requirements
- Minimize the Risk of Chargebacks and Fraudulent Transactions
- Ensure Compliance with Fee Regulations Card Brand Rules
- Securely Encrypt and Tokenize Cardholder Data

### Eliminate Fees and Simplify the Payment Process

- Keep Profit Margins Steady Without Raising Prices
- Eliminate Frequent Card Fee Increases and Uncertainty
- Win-Win: Provides Discounts to Customers Who Pay With Cash
- The Ability to Adapt Prices in Response to Market Fluctuations.

### Comprehensive Omni-Commerce Capabilities

- Detailed Reconciliation and Reporting at a Granular Level
- Seamless Integration with QuickBooks Accounting Software
- Cloud Virtual Terminal,
  Payments via Text & Email
- Establish a PCI Compliant Vault for Recurring Payments.

### **Enhanced Cash Flow and Increased Profitability**

- Access to Processing Sales
  Within 5-Minutes of Batch
- Linked to External Bank Accounts for Effortless Deposit Transfers
- Priority Capital Revenue
  Advances Within Minutes
- Pay Vendors Using a Debit Card, ACH, Check, and Virtual Cards.

### Referral Partner and Charity Initiatives

- Referral of up to \$250 Payable to Your Business or a Local Charity
- Support the Local Charity of Your Choosing With a Portion the Fees.



#### FILL THIS FORM OUT ONLINE BY **SCANNING THIS QR CODE:**



MERCHANT APPLICATION QUICK SETUP



# **BUSINESS INFORMATION**

**Business** Name Corporate Legal Business Name DBA or Trade name on your signage **Business** Years in Business Location **Address** Street Name / City / State / Zip **Business Type** Retail/Restaurant/Service/Gov't/Lodging/Supermarket/Petro leum/Healthcare/Education/Othe Individual/Sole-Prop/S-Corp/C-Corp/Non-Profit/LLC/LLP/Partnership/Gov't/Other **Business** Phone/Email **Business Phone Business Email** Average Ticket & **Business** Website Volume Leave blank if none **Federal** Estimated Average Tax ID If Sole Prop you may use your SS # Credit/Debit Card Ticket

**Business** Mailing **Estimated Annual** VS/MC/AMEX/DISC Volume **Address** If different from location address - otherwise leave blank

#### **OWNER INFORMATION**

Owner/Officer/ Partner Name			
Owner/Officer/ Phone/Email	+		
	Personal Pho	one	Personal Email
Date of Birth			Owner/Officer/Partner Home Address
	Month/Date/	Year	
Soc Sec #			
			Street Name / City / State / Zip

PLEASE PROVIDE A COPY OF DRIVERS LICENSE, BUSINESS LICENSE, VOIDED CHECK OR BANK LETTER, PROCESSING STATEMENTS AND BANK STATEMENTS



Merchant DBA Address  Phone	I, the undersigned, agree and understand that I will be billed via electronic ACH for this purchase. I authorize the ACH to be processed from the bank account I have on file with PCBancard.
Terminal Type	Signature of Authorized Signor
Quantity Price (each)	
Total (excluding sales tax)	Date
All accounts will be charged \$ per terminal	Printed Name of Authorized Signor
Sim Cards for Wi	reless Terminals
Sim Cards for Wi Activation Fee: \$15.00	I, the undersigned, agree and
	I, the undersigned, agree and understand that I will be billed via ACH, monthly, for these fees. I authorize the ACH to be processed
Activation Fee: \$15.00	I, the undersigned, agree and understand that I will be billed via ACH, monthly, for these fees. I
Activation Fee: \$15.00  Monthly Fees based on Data Allowance	I, the undersigned, agree and understand that I will be billed via ACH, monthly, for these fees. I authorize the ACH to be processed from the bank account I have on file
Activation Fee: \$15.00  Monthly Fees based on Data Allowance  Choose Plan:	I, the undersigned, agree and understand that I will be billed via ACH, monthly, for these fees. I authorize the ACH to be processed from the bank account I have on file
Activation Fee: \$15.00  Monthly Fees based on Data Allowance  Choose Plan:  1 MB \$7.50	I, the undersigned, agree and understand that I will be billed via ACH, monthly, for these fees. I authorize the ACH to be processed from the bank account I have on file with PCBancard.

Printed Name of Authorized Signor

**Equipment Purchase Agreement** 



# QUESTIONS? CONTACT US

### **PCBANCARD**

SCAN TO GET STARTED TODAY!



www.pcbancard.com



888-537-7332



hello@pcbancard.com



© Copyright 2024. All Rights Reserved. PCBancard LLC is a registered ISO of Synovus Bank, Columbus, GA. PCBancard, LLC is a registered ISO of Fifth Third Bank, N.A., Cincinnati, OH., a registered ISO of Wells Fargo Bank, N.A., Concord, CA. American Express may require separate approval.



