![SENTINEL]

Chargeback Management ⟨*Simplified.*⟩

Managing chargebacks shouldn't be a headache. Streamline data collection, simplify document submission, and focus more on growing your business. That's why we're excited to introduce Sentinel, your all-in-one solution for turning chargeback chaos into clarity.

WHY SENTINEL?

Streamlined Dashboard: All your chargeback information in one place, easy to read, and easy to use.

Effortless Search & Sort: Find exactly what you need in seconds with multiple filtering options, no more sifting through mountains of data.

One-Click Actions: Refunds, dispute documentation, and even written responses are just a click away.

Real-Time Updates: Stay in the loop with time-stamped progress logs and traffic light color-coded statuses.

Detailed Reporting: Receive daily, weekly, or monthly reports detailing wins, losses, and bank reconciliation.

Easy Rebuttals: Pre-built templates simplify chargeback rebuttals, allowing for quick customization and easy attachment of supporting documents.

Custom Tracking: Monitor your merchant's activity with an admin dashboard showing all merchants in the portfolio.

Expert Support: Know exactly who's handling your case with representative identification and access to help videos built right into the dashboard.