



NUCLEAR POS

NUCLEAR POS ONBOARDING JOURNEY

REVIEW



INSTALL



TRAINING



LIVE

01

1ST APPOINTMENT

Menu Review & Edit



- 🕒 Estimated Duration: 2 hours
- 📅 Join the appointment via Google Meet
- ✅ In-house technician will review the menu build and modifiers with you and make sure the system is organized exactly how you want it.



02

2ND APPOINTMENT

Hardware Installation & Quick Start Session

- ✓ Hardware installation ONLY. Staff training will not take place.

- ✓ Pre-Installation Checklist:

- Site Readiness
- Reliable Internet
- Hardwired Cabling (Cat5e/Ethernet)
- Power Access & Protection.

- ✓ Quick Start Session

If your Deep Dive training is scheduled on a different day than your hardware installation, we will provide a 15-minute Quick Start session immediately after installation.

This brief session covers the essential functions of Nuclear POS, including order entry, table navigation, payment processing, cash till management, and common function buttons such as voids and comps.

This required session ensures your team can confidently operate the system before in-depth training begins.



EQUIPMENT DELIVERY

- Signature Required
- Keep Boxes Sealed



PRINTER PAPER

- Kitchen Printer – Impact Paper 3" x 150' – 1-ply or 2-ply
- Receipt Printer – Thermal Paper 3-1/8" x 230'



SITE NOT READY POLICY
\$150.00 rescheduling fee

03

3RD APPOINTMENT

Deep Dive

- ✓ Estimated Duration: ~1.5 hours
- ✓ Formal training session.
- ✓ Owner and manager must be present.
- ✓ Review system features, workflows, and best practices.



04

LAST APPOINTMENT

Launchpad (Hands-On Practice & Q&A)

- ✓ Estimated Duration: ~ 1 hour
- ✓ More interactive than Deep Dive.
- ✓ Hands-on training and Q&A to help connect everything learned.
- ✓ Ensure confidence navigating the system and using most important features.



Questions?

Contact us at implementation@hotsaucepos.com.

Please provide at least one business day's notice for rescheduling.

★ We look forward to a great launch!